

### NEVADA DEPARTMENT OF HEALTH AND HUMAN SERVICES DIVISION OF HEALTH CARE FINANCING AND POLICY



# Nevada Medicaid – Recipient's Dental FAQs

#### 1. Q: Does my Managed Care Organizations offer dental services?

A: Beginning July 1, 2017, Nevada Medicaid will offer covered dental services to all managed care recipients through the Nevada Medicaid Fee for Service (FFS) program.

#### 2. Q: Does the FFS Medicaid program offer dental services?

**A:** Yes, Nevada Medicaid will offer covered dental services to all recipients through the Nevada Medicaid FFS program.

#### 3. Q: What dental services are covered?

**A:** Nevada Medicaid covers dental services for children under the age of 21 and pregnant women. Coverage for over the age of 21 is limited to emergency extractions, pain management, and may also be eligible to receive dentures and partials under certain conditions.

#### 4. Q: How can I access dental services as of July 1, 2017?

**A:** You do not need to go through your managed care organization for approval. You can select any dental provider who accepts Medicaid and schedule an appointment. All dental services are covered in FFS.

#### 5. Q: Can I keep my current dental provider?

A: Yes, all dental providers in managed care are enrolled in Nevada Medicaid.

#### 6. Q: How can I find a dental provider?

A: You can find a dentist by calling the Medicaid District Office, or using the online portal.

- Las Vegas Office: 702-668-4200
- Reno Office: 775-687-1900
- Online:

https://www.medicaid.nv.gov/hcp/provider/Resources/SearchProviders/tabid/220/Default.aspxh

#### 7. Q: If I made an appointment for services after July 1, 2017, will I need to reschedule?

**A:** No, the change to the dental program should not impact any scheduled appointments.

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## 8. Q. How will my managed care prior authorization(s) for dental services on or after July 1<sup>st</sup> be handled?

A: Your dental provider must request a prior authorization (PA), if needed, through Nevada Medicaid.

#### 9. Q: Has my dental provider been notified of the changes?

A: Yes, Nevada Medicaid notified all dental providers of the change.

#### 10. Q: If I have any questions regarding my dental services, who should I contact?

A: Please call the Medicaid District Offices with questions.

• Las Vegas Office: 702-668-4200

Reno Office: 775-687-1900

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